

## PETIT JEAN FIBER REFERRAL REWARDS

### A Residential Service Referral Program

#### Standard Offer Details/Terms and Conditions

Please read very carefully the following Terms and Conditions before registering for the Petit Jean Velocity Residential Service Referral Program. Participation in this program indicates that you accept these Terms and Conditions.

#### General Participation Eligibility:

- Except as described herein, a “Referring Party” must be an existing customer in good standing of Petit Jean Fiber to participate in the Petit Jean Fiber Residential Referral Program (“Program”).
- A “Referred Party” is an eligible residential that, as a result of the submission of an eligible referral by the Referring Party, newly purchases qualifying services according to the terms and conditions of the Program. Any person or entity who is a subscriber to services from Petit Jean Fiber is not eligible to participate as a Referred Party except as specifically provided below. General Program Details and Restrictions:
  - For a referral to be complete and considered as an eligible referral for a reward, the Referring Party must accept the program Terms and Conditions, as well as provide a valid Petit Jean Fiber referral code.
  - To be eligible, a Referred Party must purchase a qualified service plan.
  - The new service for each Qualifying Referral Type must be activated within sixty (60) days of the submission of a complete referral form. If the service is not activated within the applicable timeframe, no reward will be issued.
  - The Referring Party cannot exceed six (6) referrals within the time of the promotion.
  - If multiple Referring Parties refer the same prospect, and that prospect becomes a Referred Party, the reward will be issued to the Referring Party who first submitted the eligible referral according to the records of Petit Jean Fiber. Only one referral reward will be issued per qualifying sale.
  - Referring Parties should receive the award approximately four weeks after the Referred Party’s qualifying service has been activated and the account is in good standing.
  - Petit Jean Fiber reserves the right to modify or cancel the Program at any time, with or without notice. Petit Jean Fiber reserves the right to modify or discontinue, temporarily or permanently, any or all the eligible services or restrict or reject any Referred Party’s order for service.
  - Referral rewards will be denied if Petit Jean Fiber determines that the Referring Party has or is engaging in abusive or fraudulent activity. In such an instance, the Referring Party will be permanently denied participation in the Program going forward.
  - A Referring Party is not authorized to send any e-mail on Petit Jean Fiber’s behalf whose primary purpose is to advertise or promote Petit Jean Fiber products or services, nor is a

Referring Party authorized to provide any inaccurate or misleading information about Petit Jean Fiber, its products or services, in conjunction with this Program. Any loss, damage, or claim in any manner arising from any unauthorized acts or omissions of a Referring Party concerning this Program is the sole responsibility of the Referring Party and the Referring Party agrees to indemnify Petit Jean Fiber for any such loss, damage, or claim.

- A Referring Party cannot self-refer products and/or services; a Referring Party cannot also be a Referred Party with the same referral.

#### Qualifying Referral Types:

- A Referring Party may receive Petit Jean Fiber credit when referring a family member or friend (as a “Referred Party”) who becomes a new subscriber based on the following Referral requirements:
  - All rewards will be issued as credits to your account and applied only to Petit Jean Fiber service charges. Under no circumstances will any rewards be provided or refunded as cash.
  - You must have a current Petit Jean Fiber account in good standing. Rewards may not be applied to past due balances, suspended accounts, or those accounts otherwise not in good standing.
  - All rewards will be applied after the referral is successfully installed and the account is in good standing.
  - Rewards may not be combined with any other offers, incentives, or bonuses.
  - Petit Jean Fiber reserves the right to change, modify, or cancel any of these details or conditions without notice.
  - New Subscriber/Account defined as either a first-time customer or a customer returning after a minimum of three months. Returning customers must not have an outstanding balance, including amounts in the collections process.

#### Residential Broadband

This program expires on January 16, 2025. Receive one month’s credit of the plan that they are enrolled towards your Petit Jean Fiber’s Service per Referral\*.

#### Additional Program Details and Restrictions

- A Referred Party is defined by the responsible billing party named on their account and not necessarily the name by which the Referred Party is doing business (e.g., Joe Smith is the responsible billing party for Joe Smith).